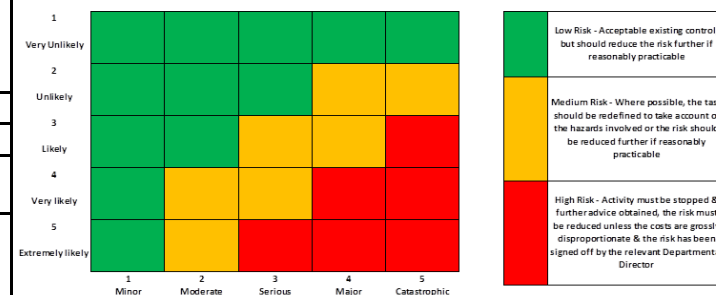


Assessment Title (Task, process, equipment or facility)		Working in a Warehouse or its Aisles	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Management of Health & Safety at Work Regs / Workplace (Health, Safety & Welfare) Regs	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Run down or driven into by other warehouse vehicles	Various injuries to the upper or lower body / possibility of death	TMHUK employees / property & equipment damage	2	5	M	1. Specific training on Safe Working Area & Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by various Safe Working Practices. 3. On site rules will be adhered to at all times. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. If a designated work area is not available then a temporary safe area should be constructed. All technicians must follow instructions in SWP-01. 6. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. 7. Technicians are to exercise extreme caution when passing through the warehouse & must keep to the walkways where provided. 8. If required collapsible cones are available from the parts department to help visualise working in aisle (Part number BG1PAL000903)	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Objects falling from the warehouse racking	Striking the head / various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property damage	2	5	M	1. Specific training on Safe Working Area & Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by various Safe Working Practices. SWP-01 must be followed at all times. 3. On site rules will be adhered to at all times. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. If a designated work area is not available then a temporary safe area should be constructed. 6. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. 7. Technicians are to exercise extreme caution when passing through the warehouse & must keep to the walkways where provided.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

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Working in a cold environment	Cold stress / frostbite / trench foot / hypothermia	TMHUK employees	2	3	L	1. On site rules will be adhered to at all times. 2. Appropriate PPE is to be worn at all times including specialised thermal garments and gloves if required 3. Consultation of Manufactures Service Manual advisable when recovering machines from cold storage areas. 4. Where possible a designated work area should be used. All technicians must adhere to SWP-01 at all times.	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Basic MHE Manoeuvring	Physical injury, crushing, various injuries to the upper or lower body, property damage, equipment damage.	TMHUK Employees / customer / 3rd party contractors / site visitors	2	4	M	1. All team members required to undertake basic manoeuvring of MHE are required to complete the TMHUK driver training program 2. Team members must adhere to all site safety rules, specifically in regard to pedestrian and transport movement, at all times. 3. TMHUK holds specific training records to evidence driver training and qualifications. 4. Driver training is refreshed every 5 years 5. Correct PPE must be worn at all times when operating MHE, eg Hi-Viz, safety shoes etc in accordance with SWP-32 PPE 6. All team members are to observe all MHE safety features when operating, including seat belts when driving if appropriate.	1	4	L	The team member must not use any MHE equipment they have not been trained for and inform their immediate manager and site contact if asked to do so.	
Risk to others working in close proximity	Various injuries to the upper or lower body / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	5	M	1. Specific training on Safe Working Area & Lone Working is supplied via the TMHUK training programme. 2. The training will be supported by various Safe Working Practices. All technicians must refer to SWP-01 at all times. 3. On site rules will be adhered to at all times. 4. Appropriate PPE is to be worn at all times i.e. Hi-Viz. 5. If a designated work area is not available then a temporary safe area should be constructed. 6. If having to work in an aisle, where possible each end of the passageway should be closed off to pedestrians and vehicles. Collapsible cones (Part number 7. Technicians are to exercise extreme caution when passing through the warehouse & must keep to the walkways where provided.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	5	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots / company overalls / Hi-Viz Jacket & Hard Hat. 4. All technicians will adhere to the customer's site procedure and instructions regarding PPE requirements.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Young persons, by virtue of physical limitations, inexperience & the inability to recognise, or youthful disregard, for danger	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors	2	5	M	1. Children are not permitted to work in this environment. 2. Persons between the age of 16 and 18 are only allowed to work in this environment when suitably trained & then only under constant supervision. 3. Reference must be made to HR policy PS-029 in regard to young persons.	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	